

## Connecting People with Information through the Veratics ENGAGE™ Intelligent Information Management and Customer Experience Platform

### Customer Experience Management

Exceptional Customer Experiences (CX) achieved through digital CRM automation and Omni-channel connectivity. Self-service portal, integrated case management, chat, auto-routing, workflow, intelligent IVR for transparent and timely CX engagement.

### Intelligent Content Management

Easy to configure and manage Intelligent Information Management, Content Management - ECM, Marketplace, Store-within-Store, API integration, web transactional automation, and Internet of Things (IoT) Connectivity. Engaged Customers and Employees.

### Shared Services Integration

Reduce 30+% of overhead costs with improved customer outcomes. Increase staff collaboration, resource sharing, and operations integration, with improved employee engagement. Sharing resources and labor across complex organizations is a snap.



## PRIME ON MULTIPLE DEPARTMENT OF VETERANS AFFAIRS CONTRACTS

### DIFFERENTIATORS

Scalable, Highly Configurable Intelligent Software  
Transactional Automation, Workflows, Seamless IoT  
Customer Experience (CX) Omni-Channel Engagement  
COTS 3<sup>rd</sup> Party Integration Built-in API Engine  
Reduce Operating Costs with Shared Services

### RECOGNITIONS

Inc. 5000 Fastest Growing, Top 20%  
CIO Review – Top 20 ALM Provider  
Tech Headlines – Top 20 Tech Startups  
SDVOSB Preferred Supplier (Highmark)  
Veterans-in-Procurement (VIP) Graduate

## CVE-Verified, SDVOSB, CMMI Rated, Procurement Ready, DCAA Compliant

### How to Buy from Us:

- [GSA IT Schedule 70](#)
- [GoVets Online Marketplace](#)
- [Direct via Simplified Acquisition Threshold](#)

### NAICS Registrations

541512 | 541511 | 541519 | 541611  
541618 | 541690 | 541330 | 454110

**CAGE: 72YC0 DUNS: 078760723**

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